MARIA C. LAGNESE

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(412) 491-7548

**Campus Address                                                                                            Permanent Address**

2683 Saunders Meadow Run                                                                                            935 Heberton Street

Winston-Salem, NC 27109                                                                                Pittsburgh, PA 15206

***EDUCATION***

**Wake Forest University,** Winston-Salem, NC, May 2019

Bachelor of Arts in Economics with a double major in Chinese Language and Culture

GPA: 3.78

**Awards:** Dean’s List 2015, 2016, 2017

Omicron Delta Epsilon (ODE), Honors Society for Economics

**National Taiwan University- International Chinese Language Program,** Taipei, Taiwan, March – May 2018, GPA: 4.00

***PROFESSIONAL EXPERIENCE***

**Disputes and Investigations Summer Associate,** *Navigant Consulting, Inc*, Washington D.C., June – August 2018

• Synthesized data on Excel and Access related to asbestos liability claims to generate quarterly bills, totaling over 1 million dollars that were sent to insurance companies, resulting in clients receiving insurance compensation

• Researched 10-K statements of 100+ companies to identify asbestos liability disclosure to target future potential clients

• Classified 40+ medical device claims by analyzing medical records as part of multi-million dollar mass tort settlement

• Prepared 300+ loan files for rebuttal review by identifying key documents in large loan files and capturing relevant data

**Translation Intern,** *Office of Hawaii in Taipei*, Taipei, Taiwan, March – May 2018

• Translated 25+ news articles and video clips related to tourism and higher education in Hawaii from Mandarin to English

• Researched demographic information of Hong Kong universities to market Hawaiian study abroad programs to potential students

**Research Intern,** *World Affairs Council*, Pittsburgh, PA, July – August 2017

• Conducted background research on 20+ speakers for weekly radio show for a non-profit organization that promotes global education

• Generated 100+ world trivia questions to assist with high school academic competition, WorldQuest

• Updated contact list containing 1000+ subscribers and created bi-monthly guest spreadsheets using Salesforce

**Shift Supervisor,** *Millie’s Homemade Ice Cream,* Pittsburgh, PA, May – August 2016, June – August 2017

• Oversaw employee work during shifts to ensure that 100-200 guests received quality customer service

• Handled banking responsibilities by making daily deposits and obtaining change for the cash drawer and safe

• Tracked inventory daily and communicated with suppliers to order replenishments

***LEADERSHIP EXPERIENCE***

**Economics Tutor,** *Learning Assistance Center*, Wake Forest University, October 2016 – Present

• Explained complex concepts of introductory economics in terms that are easier to understand resulting in improved student grades

• Adapted teaching style to accommodate diverse learning needs including students with learning disabilities

**Student Advisor,** *Office of Academic Advising*, Wake Forest University, August 2018 – Present

• Mentored group of 11 freshmen students by advising them through course selection as well as social integration to ensure successful first year experience

**Facility Supervisor,** *Wake Forest University Wellbeing Center*, August 2017 – October 2018

• Monitored 180,000 square feet gym facility and serve as main point of contact after business hours by addressing concerns of patrons resulting in safe, clean, and effective facility

• Promoted from Fitness Attendant to Facility Supervisor after one semester of work

**Leadership Team, Campus Kitchen,** *Wake Forest University*, August 2017 – December 2017

• Educated Wake Forest community on food insecurity in Winston-Salem to promote awareness and encourage volunteer participation

• Led weekly cooking shift that provided 25 meals to those in need at NC Faith Health

***SKILLS***

• Computer: Proficient in Excel, Word, PowerPoint; Familiar with Access and Stata

• Language: Proficient in Mandarin